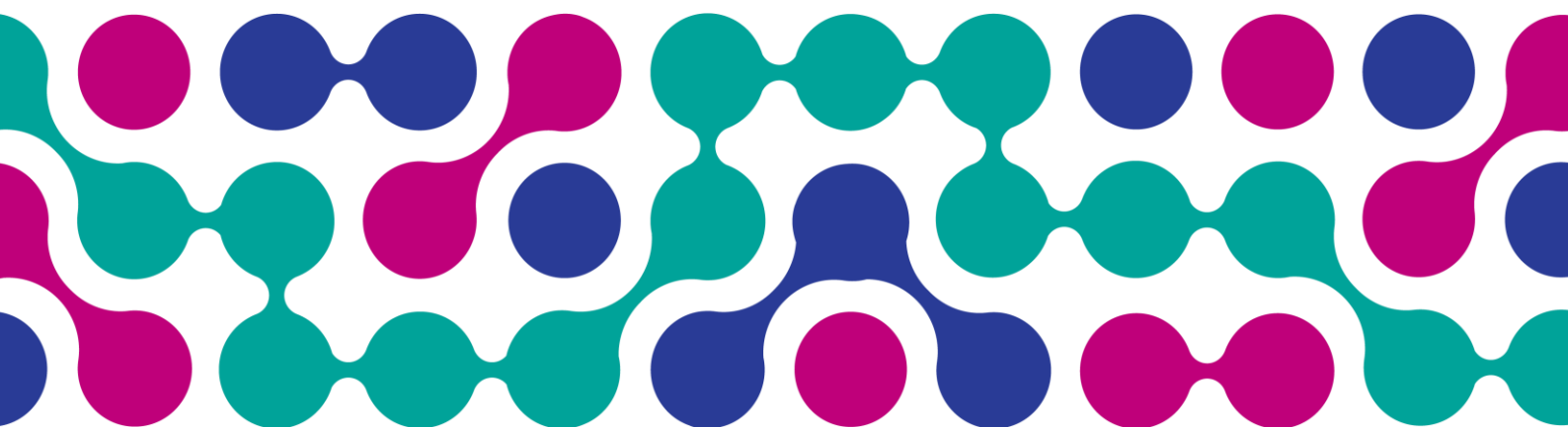


# Neighbourhood Collaboratives

Briefing – May 2023



## Introduction

In early 2022, Wiltshire ICA Partners recognised the right approach to improving health outcomes in our communities, is to work directly with them to do so – bringing together partner colleagues, organisations, partners and residents in a new way. The Alliance spent time developing ideas and objectives around this principle; the concept of Neighbourhood Collaboratives was born from this work.

## Neighbourhood Collaborative Vision and Model Development

Integrated and explicit in the Joint Local Health and Wellbeing Strategy (2023) for Wiltshire, The Neighbourhood Collaborative programme has been co-designed by Integrated Care Alliance members to enable partnership working to flourish across services, organisations and community groups within areas loosely defined by each of the Primary Care Network footprints. Once established there will be 12 to 13 Collaboratives across Wiltshire.

Each Collaborative will connect partners from health and Social Care, Voluntary Community Social Enterprise, Local Authority partners, (including Area Boards, Education and Housing), Police, Fire and many Community Groups who will offer their resources and share their expertise and assets to enable solutions to be developed that can tackle health inequalities and promote health and wellbeing within their local community. Community views and engagement will be the key to success.

The Wiltshire Collaborative will provide a forum for Neighbourhoods to share their learning, celebrate success, and in times of need, seek support. It will also offer a place to learn from best practice elsewhere and to collaborate on improvements Wiltshire-wide.

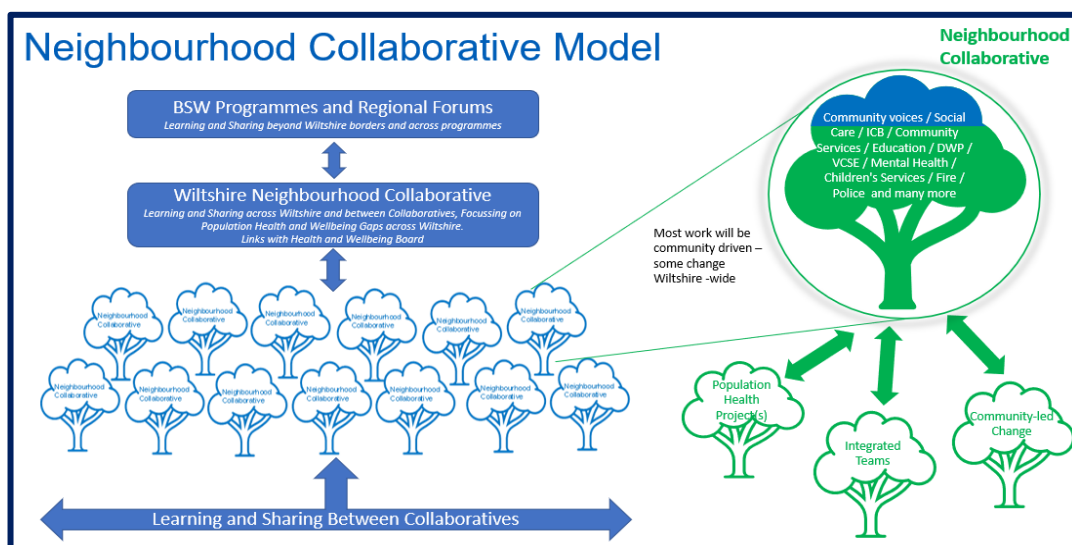
Each Neighbourhood Collaborative will be grown from the ground up, which means they may be structured differently to each other, and partner staffing models may look different depending on what works for each area. They will establish their own needs and priorities.

The pre-launch evolutionary work designed a structure to support Collaborative development consisting of:

- A Readiness Review that provides a series of insights and questions to identify the strengths and growth areas across a Neighbourhood, informing the Collaborative plan
- A Launch Programme, tailored to the individual Neighbourhood area based on the outcomes of the Readiness Review, bringing neighbourhood partners together to design and agree their work across six principle areas which underpin the model.
- A Toolkit which is a comprehensive set of resources linked to each principle area, that Collaboratives can use to support their work and embed the model.
- The ICA Partnership provides support, facilitation and system convening to the Collaboratives.
- In addition, each Collaborative is supported by a named lead who offers support and connection across the system.

The six Principle Areas are:-

- Partnership working
- Co-production
- Community-led approach for health & wellbeing
- Working as one using data analysis
- Enabling volunteers and staff to thrive
- Creating a movement for change



The Collaborative approach aligns with guidelines set out in the recent Fuller Primary Care Stocktake report (2022) and has been integrated into the Joint Local Health and Wellbeing strategy, and aligns with the BSW Care Model and ICS Strategy. The programme also supports other key areas of focus within Area Boards, Families and Childrens Transformation and Community Conversations and Mental Health, LD and Autism.

A Steering Group was established in December 2022 to provide a means of driving the programme forward. The Group has brought colleagues together who have formed new relationships and links and will continue to develop, providing direction and support to the programme as it evolves. The Group has already informed the direction of travel and offered the catalyst for the development of a Pathfinder test and learn site in BOA and Melksham.

Now including more than twenty partners from across the county, it is demonstrating a shared enthusiasm for delivering new ways of working within local communities as it grows.

## Progress

The Collaborative programme has delivered against it's objectives for 22/23 (please refer to the table below) and has already signalled it's objectives for 2023/24.

Objective	Progress and Next Steps
<p>1 To establish three Neighbourhood Collaboratives sites – April 2023 <i>Governance and membership in place, having undertaken data and listening exercises and commenced at least 1 population health and wellbeing-led project.</i></p>	<ul style="list-style-type: none"> <li>• Trowbridge site (initial pilot) continues with it's work in preventing increases in the housebound population. Work is starting to broaden out and formalise the collaborative model in this PCN area. Connections have been made with the Community Conversations programme.</li> <li>• Melksham and Bradford on Avon – pathfinder site. Work commenced in Falls prevention for people previously unknown to be at risk. Work is in progress to create the means to deliver co-production training to the operational teams. This will facilitate engagement with those identified in the cohort.</li> <li>• Devizes community partners are working alongside the project team to explore opportunities to grow a Collaborative model. Devizes PCN are gathering information to evidence an area of interest for a potential Collaborative project.</li> <li>• Chippenham, Corsham &amp; Box PCN are currently reviewing the Readiness Review and identifying partner organisations that could be primary engagers in their Collaborative model.</li> </ul>
<p>2 To develop and offer a Readiness Review to facilitate the development of the Neighbourhood Collaboratives by those living and working within each PCN footprint.</p>	<p>COMPLETE. Readiness review has been approved by the steering group following testing and engagement in pathfinder site and through Steering Group members.</p>
<p>3 To provide additional support and advice via a series of launch/induction events offered to those steering the project within the Neighbourhood.</p>	<p>Launch programme development nearing completion. 6 modules can be delivered flexibly in line with neighbourhood needs. Reviewed by Steering Group.</p>
<p>4 To develop and offer a toolkit of supporting resources and information for use by each collaborative.</p>	<p>Toolkit development complete for launch programme, although this will be continually updated. Next steps are to improve the accessibility and formatting of the kit itself.</p>
<p>5 To establish the Wiltshire Collaborative as a connecting, learning and sharing forum.</p>	<p>The Steering Group is established and well attended. This group will evolve to the Wiltshire Collaborative by the end of Summer 2023.</p>
<p>6 To develop a comms and engagement plan for the Collaborative programme.</p>	<p>Glass Cubes will provide a platform for sharing and commenting on output. New Newsletter format is already in circulation. Steering Group made commitments to share the work of the programme and to further engagement with colleagues. Aiming to launch pod casts etc., and links into Wiltshire Together will be explored to help reach a wider audience.</p>
<p>7 To ensure that a reporting/governance model is in situ to support the improvement.</p>	<p>Complete for the programme structure. Currently working through a testing model with the Pathfinder site. Partners within the Pathfinder have been asked to identify their expectations for a Collaborative structure.</p>
<p>8 To engage all of our neighbourhoods in this programme by the end of 2023</p>	<p>On Track – built into Comms and Engagement plan and development of the Wiltshire Collaborative group. Milestone plan top be refreshed</p>

## Forward Programme

Over the next 12 months, the Collaborative programme aims to:-

Milestone	Progress and Next Steps
<p>1 Complete Pathfinder site (Melksham and Bradford on Avon) development and initial project area, feeding learning into the full programme structure.</p>	<ul style="list-style-type: none"> <li>February to April 2023 – Collaborative group in one neighbourhood on a 'fast track' launched to gather early learning to add to the initial pilot findings.</li> <li>May 2023 - Engagement work with Collaborative cohort, focussing on prevention.</li> <li>June – Define and agree Collaborative structure and leadership. Publish First report.</li> <li>July 2023 – Co-production training delivered with MBoA teams. Start working directly with an identified group of patients</li> <li>September -2023 – Progress update</li> <li>December – Progress updates</li> </ul>
<p>2 Deliver Initial Readiness Review and Launch Programme. (June '23)</p>	<p>Onboarding Launch programme agreed and online portal established. Full programme pathway agreed (indicates place and pace of Collaboratives launching).</p> <p>Currently establishing sites in Devizes, and in discussion with two other areas for full set up.</p>
<p>3 Hold first Wiltshire Collaborative event. (August '23)</p>	<p>Design Wiltshire Collaborative model with the Steering Group.</p> <p>Hold first Wiltshire Collaborative group – aiming for August but dependant on site development – may move to Autumn.</p> <p>Release Programme Update report.</p>
<p>4 Establish Neighbourhood Collaborative in each area of Wiltshire (April '24)</p>	<p>By April 2024 all neighbourhood areas will be on their collaborative journey at different points of maturity and will have completed or commenced the Launch programme. Initial impact results will be available for multiple collaboratives areas.</p>

There are many linkages with other programmes of work, include the FACT programme, Mental Health Community Services framework, the Wiltshire Health Inequalities Group and Community Transformation Programme. We will continue to develop and refine our model and ways of working, so move towards a vision of Alliance in action within our Neighbourhoods.

The Steering Group will also be tasked with building our model of evaluation and impact, so that we are able to identify and describe the learning and benefits of working together in this way. The May Steering Group worked together to think through the journey we need to take to reach the point where we are all working in the way that this model intends. If we are successful, in 5 years time:-

- Local population health and wellbeing outcomes will be improved from today's position, as people are empowered and equipped to design and deliver care and solutions with a preventative and early intervention approach.
- Care will feel individualised as teams and services operating an INT approach will drive clinical practice and interventions based on population health need
- People will experience more coordinated support, delivered in partnership and including VCSE local services and assets in their community to meet their health, wellbeing and care needs.

- People will be proactively offered interventions to reduce their risk of LTCs as teams and services start to utilise data predictively.

We aim to be able to provide a full plan for Collaboratives development as soon as possible, together with a one-page overview of progress in each neighbourhood area.

Monthly newsletter updates are available for anyone seeking more information. Please contact [bswicb.neighbourhoodcollabs@nhs.net](mailto:bswicb.neighbourhoodcollabs@nhs.net) to be added to the distribution list.